

# **Unit Trust Application Form** Non-Individual investors (new investors only)



- To view the full list of funds and the Minimum Disclosure Documents (Fund Fact Sheets) with applicable fund minimums and fees, refer to www.sanlam.com.na
- To comply with regulatory requirements we have to identify and verify you before investing your funds.
- The investment will be finalised once we receive the fully completed, dated and signed form, with all the necessary supporting documents
- If you wish to make an EFT payment, we will provide you with our bank details and your client account number once your Unit Trust account is opened.



Completing the information correctly will ensure that the investment is processed without delays

- All information must be accurately completed
- The form must be completed, dated and signed by the registered investor, or authorised signatories with valid authorisation from the investor (Individual: Power of Attorney or Court Order (appointing Curator, Guardian or Executor) - if not a parent of a minor child. Entity: Resolution or Minutes of
- Do not write any instructions outside the allocated fields
- Initial any changes made
- Return pages 2 to 8 to us with the relevant additional sections below.
- Complete and return the following sections if you would like to:
  - Appoint a financial adviser Form A
  - Authorisation from a bank account holder (third party payer) Form B
  - Additional information required for FIA Form C

#### Please submit the following verification documents Non-individuals



- Copy of Identity Card or valid Passport
- Proof of banking details (confirmation letter from the bank or a copy of a bank statement, not older than 3 months) that includes a bank logo and/or date stamp.

- A Resolution or Minutes of Meeting from the legal entity stating the list of authorised signatories
- Copies of the verification documents in order for us to verify the legal entity
- Proof of banking details (confirmation letter from the bank or a copy of a bank statement, not older than 3 months) that includes a bank logo and/or date stamp.
- Proof of address

#### Acting on behalf of an investor

- A copy of Identity Card or valid Passport
- Investor authorisation Individual: Power of Attorney or Court Order Entity: Resolution or Minutes of Meeting



#### Our contact details

#### Send the completed form and supporting documents to:

E-mail UTinstructions@sanlaminvestmentsnamibia.com

#### If you have any questions, contact us at:

E-mail collective@sanlam.com.na

Tel +264 61 294 7417 Website www.sanlam.com.na



Cut off times Fund type

Money market funds All other funds

Cut off time

13:00 15:00

All required documents must be provided before the cut off time in order for your instruction to be processed



# Unit Trust Application Form Non-Individual investors (new investors only)

#### 1. Investor details All fields in section 1 are mandatory and must be completed in the name of the registered legal entity, regardless of who the payer is. Registered name of legal entity \_\_\_ Trading name in country of incorporation\_\_\_\_\_ \_\_\_\_\_ Date of Incorporation \_\_\_\_\_ Registration Number (if any) Postal Code \_\_\_\_\_ Operating address in Namibia Registration Address\_\_\_\_\_ Postal address Postal Code Country Nature of business \_\_\_\_\_\_ Business Telephone number \_\_\_\_\_ Other investments or policies held at Sanlam Email address Web address Type of entity **Body Corporate** Government / state owned Partnership Charitable organisation **Listed Company** Retirement Funds Church / religious organisation Linked Investment Service Provider Schools/University Close Corporation Long term insurer Stokvel Club Medical Scheme Trade Union Collective Investment Scheme Non-Government Organisation Trust Foundation Non-profit Organisation **Unlisted Company** Fund of Funds **Industry type** Administrative and support Electricity, solar, water, gas and Motor wholesale, retail trade and services waste services repair Adult entertainment Entrepreneurship Non profit organisation / regulated Agriculture, forestry and fishing Estate, living and family trusts Non-government organisation (NGO) Arts, entertainment and Extractive services, mining and Professional sport recreation quarrying Bank Financial and insurance Public service entity Broadcasting and entertainment Gambling Real estate and property services Shell banking Chemical engineering and/or Government services, arms and Chemical manufacturing State Owned Enterprises

		Unit	Trust Application Form (Non Individual investor)
Community and social acti	vities Healthca	re and medical	Transport, storage, courier and freight
Construction and civil		on technology,	Travel, tourism, accommodation
engineering	_	ication and telecoms	and food services
Consumer Goods: Wholes	sale Legal pra	ctitioner	Virtual currencies
and Retail	<u> </u>		<del>_</del>
Education	Manufact	uring	
Source of income			
Please specify where the money used to	o fund this investment or	iginates from	
Company profits	Sale of shares	Invest	ment Corporate Dividends
Other (Specify)			
Beneficial Owners and C	ontrolling Pers	ons	
Please provide details of the bene to complete a Form C and provide			ch beneficial owner / controlling person needs
Full Name			Capacity
<b>Details of contact person</b>	n		
Title			
Full names(s)			Gender
Surname(s)		Previou	s names (if any)
Date of Birth	(ddmmccy	y) Country of birth	1
Nationality			
Traderianty			
Email address			
Contact numbers	International dialling code	Area code	Number
Telephone (office)			
Telephone (alternative office)			
Cell/Mobile			
			I entities as well as the applicable parties acting apply the documents as specified in FIA
			Initial

2. Investor classification	(only the follow	ving parties n	eed to complete	this section)		
Sanlam						
Institutional						
Sanlam Trust VP numb	er:					
Sanlam Private Wealth (SPW	): Portfolio Mana	agers BD	A number:			
Curo						
3. Investment fund detail	S					
Please specify the fund(s) you woul If you are unsure about which funds Please review the full list of funds at to <a href="https://www.sanlam.com.na">www.sanlam.com.na</a>	to invest in or w	hich suit your	needs, please spe	eak to your broke		
		Lump sum	Lump sum	Monthly recurring	Income	distribution
Unit trust fund(s)	Class *	deposit (N\$)	collection (N\$)	debit order (N\$)	Reinvest	Payout
* If you do not specify a fund class,  4. Source of funds for lu  Please advise where the funds for  Source of funds (please specify):	ımp sum/m	onthly inv	estment	ss —		
5. Payment instructions						
You have the following options for p	payment					
5.1 We collect funds via debi	t order					
Lump sum collection						
<ul> <li>Amounts are restricted to exceeding N\$500 000</li> </ul>	a maximum of N	\$500 000 per	debit. Use the EF	T payment option	in section 5.2 f	or amounts
Deduction date	•	33,	And / Or			
Monthly debit order on the (This date is only between the 1s	(dand the 28 <sup>th</sup> )	d) day of eac	h month starting _		(mmccyy)	
Annual increase	%		Annual	increase month_		(mmccyy)
				Initia	al	

Payment selection  Payment is from the Legal Entity bank account (Complete Section 6)  Response to the Complete Section 6)  Payment is from the Legal Entity bank account (Complete Formal Complete Formal Com	ent instructions.  not be made to third parties.
5.2 You pay via an Electronic Fund Transfer (EFT)  Lump sum deposit  Once your account has been opened, you will receive notification and payme  6. Investor banking details  The banking details specified will be used for  Disinvesting units Income distribution payments Debit order  Payments will only be made into the account of the registered Legal Entity. Payments can Bank account holder  ID number / Entity registration number  Name of bank  Account number	not be made to third parties.
Lump sum deposit  Once your account has been opened, you will receive notification and payme  Investor banking details  The banking details specified will be used for  Disinvesting units Income distribution payments Debit order  Payments will only be made into the account of the registered Legal Entity. Payments can bank account holder  ID number / Entity registration number  Name of bank  Account number	not be made to third parties.
Once your account has been opened, you will receive notification and payments.  Income distribution payments     Debit order  Payments will only be made into the account of the registered Legal Entity. Payments can Bank account holder  ID number / Entity registration number  Name of bank  Account number	not be made to third parties.
Once your account has been opened, you will receive notification and payments.  Income distribution payments     Debit order  Payments will only be made into the account of the registered Legal Entity. Payments can Bank account holder  ID number / Entity registration number  Name of bank  Account number	not be made to third parties.
The banking details specified will be used for  Disinvesting units Income distribution payments Debit order Payments will only be made into the account of the registered Legal Entity. Payments can Bank account holder ID number / Entity registration number Name of bank Account number	
The banking details specified will be used for  Disinvesting units Income distribution payments Debit order Payments will only be made into the account of the registered Legal Entity. Payments can Bank account holder  ID number / Entity registration number  Name of bank Account number	
ID number / Entity registration number  Name of bank  Account number	
Name of bank Account number	
Account number	
Name of hypoth	
Name of branch	
Branch code	
Type of account: Current Savings	
I / we instruct and authorise Sanlam or its agents to draw direct debits against the bank ac section 3 and 5.	count as per the instruction in
Authorised signatory on bank account Date (if applicable)	(ddmmccyy)
Authorised signatory on bank account Date (if applicable)	(ddmmccyy)
Authorised signatory on bank account Date (if applicable)	(ddmmccyy)

Initial \_\_\_\_\_

7. Investor interaction prefer	ences		
Send sms notifications to the designated I want to receive marketing information	contact person when transacting on	this account	Yes No Yes No
We will send you all your investment corr	espondence to the email which you	provided.	
Once you have your investor number you	can register to transact on Sanlam	Secure Serv	ices.
Your statements will be available on the S	Sanlam Secure Services website sho	ould you nee	d to have a printed copy.
8. Tax status			
We require this information in order to full Tax Compliance Act) and CRS (Common Information relating to tax residency.	il our obligations to the American Inl Reporting Standards) reporting und	and Revenu ler agreemer	e Service for FATCA (Foreign Account nts for the Automatic Exchange of
Primary country of incorporation (created	l, organised or under law of) for tax լ	purposes	
Tax Identification Number			
Are you registered for Value-Added Tax			
If "Yes", please supply your VAT number			
Is the legal entity a registered tax payer of	any country other than its primary of	ountry of inco	orporation? Yes No
		-	Siporation: 100 140
If "Yes", please complete the information b		1	
Country/Countries of tax residence	Tax Identification Number	OR	Reason Tax Number not applicable
8.1 Organisation's classification (	ınder FATCA		
It is mandatory to classify yourself in this sect and CRS document, available at www.sanlar			
If your organisation is a Financial Instituti Partner Jurisdiction Financial Institution		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Participating Foreign Financial Institut Partner Jurisdiction Financial Institution			
Non-Participating Foreign Financial In	stitution (in a non-IGA jurisdiction)		
Financial Institution resident in the US	A or in a US Territory		
Exempt Beneficial Owner (this include Organisation or an International Organ		t scheme, a S	South African Governmental
Deemed Compliant Foreign Financial Base)	Institution (this includes Non Profit Org	ganisations ar	nd Financial Institutions with a Local Client
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If your organisation is not a Financial Institution, ple	ase specify below :	
Active Non-Financial Foreign Entity		
Passive Non-Financial Foreign Entity (Please con	mplete Form C for Controlling Persons)	
Please select an option if your organisation is a US	tax resident and not a Specified US person:	
Corporation regularly trading on a recognised sto	ck exchange	
Any corporation that is a member of the same ex recognised stock exchange	panded affiliated group as a regularly traded corporation	n on a
A US agency		
Any bank as defined in section 581 of the U.S. In	ternal Revenue Code	
A retirement plan under section 7701(a)(37), or e Code	xempt organization under section 501(a) of the U.S. Into	ernal Revenue
OR any other exclusions		
8.2 Organisation's classification under Co	mmon Reporting Standard (CRS)	
Please select one with reference to the primary cour	ntry of residence:	
Financial Institution under CRS (this includes all I government entity and international organisation.	Non Reporting Financial Institutions for example a pensity)	ion scheme,
	ng Jurisdiction and managed by another Financial Institu Illing Persons (natural persons only) in respect of any C	
Active Non-Financial Entity, which frequently tradestablished securities market or a corporation when	les on an established securities market or associated with is a related entity of such a corporation.	ith, an
Active Non-Financial Entity - a Government Entity	y, a Central Bank or an International Organisation.	
Active Non-Financial Entity, other than those liste	ed above (for example a start-up NFE or a Non-profit Or	ganisation).
Passive Non-financial entity (Please complete Fo	orm C for Controlling Persons)	
9. Investor declaration		
*Authorised signatory	Date signed	(ddmmccyy)
*Authorised signatory	Date signed	(ddmmccyy)
*Authorised signatory	Date signed	(ddmmccyy)
* Authorised signatory/(ies) acting on behalf of the in	nvestor	
* Please refer to Form C and FIA Requirements for By signing this application form I agree that I have r	ead and understand the application form and related	terms and conditions.
	(a. sec. a)	
	initiai	



# Form A Appoint a financial adviser / broker

Complete and submit this section with your investment application form if you received advice from a financial adviser

# **Important information**

Only one financial adviser is applicable per investor code.

All fees are explained in the MDD's (Fund Fact SI	heets)	
<b>Initial fee</b> Maximum amounts payable as an initial fee are e Initial fees are applied to each contribution and de		
Financial adviser details		
wish to appoint the following financial adviser as	the preferred adviser on all my Sanlam Un	nit Trusts Accounts.
Adviser / Broker code		
Full name(s)	Surname	
Fee instruction		
I agree to pay the following initial fee (including V	/AT).	
Unit Trust Fund Name		Initial Fee %
<ul> <li>If you do not fill in any fees, it will defau</li> <li>If you have selected a fee greater than</li> <li>Any fees indicated on this form will be a</li> </ul>	that of the fund's maximum, the fee will of	default to the fund's maximum.
Signature of investor	Date	(ddmmccyy)
Authorised signatory*	Date	(ddmmccyy)
Authorised signatory*	Date	(ddmmccyy)
*Authorised signatories acting on behalf of the investinvestor).	stor (e.g. parents / guardians of a minor and pe	ersons authorised to act on behalf of the

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### Sanlam financial adviser / broker declaration

#### Sanlam financial adviser:

#### **FIA declaration**

I confirm that I have ascertained and verified the identity of this investor as required by the *Financial Intelligence Act 13/2012* (FIA) and the FIA Regulations. I have seen the original (or certified copies of the original) FIA verification documents. (See FIA requirements). Copies of these documents are attached.

#### **Broker:**

#### **FIA declaration**

I confirm that I have ascertained and verified the identity of this investor as required by the *Financial Intelligence Act 13/2012* (FIA) and the FIA Regulations. I have seen the original (or certified copies of the original) FIA verification documents (See FIA requirements). Copies of these documents are attached.

Signature of Sanlam financial adviser

Signature of broker

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# Form B Authorisation from bank account holder (third party payer)

Complete and submit this section if the payment is from a third party's bank account

#### Individuals

#### • Copy of the third party's identity document.

#### Non-individuals

- A letter from the legal entity stating the list of authorised signatories.
- Copies of the verification documents in order for us to verify the legal entity.
- Proof of address
- Proof of banking details (copy of a bank statement, not older than 3 months) that includes a bank logo and/or date stamp.

# Third Party information - If Payer is an Individual:

Title Full name(s)	
Gender	
Surnames(s)	Previous names (if any)
Date of birth(ddmmccyy	Country of birth
Identification number	Nationality
Passport number	Passport country of issue
Passport expiry date(ddmme	ccyy) Social Security Number (if US Citizen)
Occupation	
Employer	Net amount of monthly income/salary (N\$)
Other investments or policies held at Sanlam	
Business activities (if any)	Location of business activities (if any)
Residential address in Namibia (no, street name, city/town	country)
Residential address in country of domicile (if not residing i	n Namibia)
	Postal Code
Postal address	Postal Code
Email address	
Cell / Mobile	
Please specify where the funds for this investment come f	rom.
Salary Inheritance Savings	Bonus Other (Specify)
Third Party banking details	
Bank account holder	
Name of bank	
Account number	
Name of branch	
Branch code	
Type of account Current Savings	
I instruct and authorise Sanlam or its agents to draw direction 3 and 5.	ct debits against my bank account as per the instruction in
Signature of bank account holder	Date (ddmmccyy)
	Initial

# Third Party information - If Payer is a Non-Individual: Registered name of entity: Trading name in country of incorporation: Trading name in Namibia: Registration number: (if any) \_\_\_ Registered address in country of incorporation: Postal Code: Operating address in Namibia: Postal address: Postal code: Email address:\_\_\_ Cell / Mobile \_\_\_\_\_ Please specify where the funds for this investment come from. Source of funds (please specify): \_\_\_\_\_ **Third Party banking details** Bank account holder \_\_\_\_\_ Name of bank Account number Name of branch Branch code Current Type of account Savings I/we instruct and authorise Sanlam or its agents to draw direct debits against my bank account as per the instruction in section 3 and 5. Authorised Signature on bank account \_\_\_\_\_ Date \_\_\_\_ (ddmmccyy) Initial \_\_\_\_\_



# Form C Additional information required for FIA

# Important information

- This form must be completed by each authorised signatory, each person acting on behalf of the investor and all the controlling persons (for example, directors, shareholders, trustees and other people who have controlling rights over the legal entity).
- Each person is required to complete the sections below. In the event that more than one person is authorised to act on behalf of the investor, copies of this section can be made as required and must accompany the fully completed application form.
- The information required is mandatory to meet legislative requirements and therefore the application will not be processed without receiving the additional information for each applicable party.
- Each of the following persons acting on behalf of the investor/entity is required to complete this form, on behalf of a: (refer to FIA requirements):

#### 1.1 Listed Company:

Each Representative

#### 1.3 Unlisted Company

- · Each Representative;
- · Each Principle Owner (majority shareholder);
- Each Executive Manager (executive director);
- Each Chief Executive Officer (managing director); and
- Beneficial Owner Natural Person.

#### 1.5 Partnership:

- Each Representative;
- Each Partner (including Silent Partner and Partner en commandite); and
- Beneficial Owner Natural Person.

#### 1.7 Association / Other Entity:

- Each Representative; and
- Beneficial Owner Natural Person.

# 1.2 State-Owned Enterprise:

• Each Representative

#### 1.4 Close Corporation:

- Each Representative;
- Each Principle Owner (majority shareholder);
- · Each Member;
- Each Executive Manager (executive director); and
- Beneficial Owner Natural Person.

#### 1.6 Trust:

- Each Representative;
- Each Trustee;
- Each Founder (if applicable);
- Each Beneficiary; and
- Beneficial Owner Natural Person.

Title	Type of Entity	Other (please specify)
Capacity (e.	g. representative)	
Full names of	of person / Trading name of entity	
		ties of entity
		entity
		tion number of entity (if any)
Passport ex	piry date (if applicable)	
Social Secu	rity Number (if US Citizen)	
		ss of entity
		Postal Code
		Postal Code
Email add	ress	
		Initial

Contact numbers	International dialling code	Area code	Number
Telephone (work)			
Telephone (home)			
Cell/Mobile		n.a.	

	st	

Tax otatao				
We require this information in order to ful (Foreign Account Tax Compliance Act) w	fil our obligations to the America hich provides for the exchange	an Inland R of informa	Revenue Service "IRS" in term tion relating to tax residency.	ns of FATCA
Is Namibia your primary country of tax re Are you registered to pay tax in Namibia	esidence Yes  No  Yes  No  No  No  No  No  No  No  No  No  N			
If yes, please provide your Namibia Tax Io	dentification Number (or reason	why one I	nas not been issued)	
Are you a citizen or a tax resident of th	a United States of America	ves $\square$	No 🗆	
Are you a registered tax payer of any cou				No 🗌
Are you a registered tax payer or arry cou	nity other than your primary cou	niny on resi	defice? Tes i	NO []
If yes, please provide your Tax Identificat	ion Number for each country (or	reason wh	ny one has not been issued)	
Country/Countries of tax residence	Tax Identification Number	OR	Reason Tax Number not A	pplicable
		-		
		_		
		]		
<ul> <li>I / We confirm that I / we:</li> <li>have read and understood the important have the authority and am legal necessary legal assistance whe</li> <li>Am / are aware that the legal guare</li> </ul>	lly competent to enter into and not it is required.	d conclude	e this transaction, with the	
*Authorised signatory		_ Date _		_ (ddmmccyy)
*Authorised signatory acting on behalf of the inv	vestor (e.g. representative)			
			Initial	<u> </u>



# FIA requirements Non-Individual Legal Entities

Before we can enter into a transaction with you, the Financial Intelligence Centre Act (FIA) requires that we verify both the identity of the Legal Entity in whose name the Unit Trust Investment will be opened, as well as the identities of all beneficial owners, controlling persons and authorised signatories associated with the Legal Entity. We also require certain information from the legal entity and its beneficial owners, controlling persons and authorized signatories to establish residency, citizenship, countries of incorporation and/or operation and tax in order to perform regulatory reporting.

This Document should not be returned with your investment instruction form

#### 1. Individuals

#### Natural Person: (Namibia & Foreign)

#### Attach:

- Identity Card (both sides);
- Valid Passport;
- Valid Namibian Permanent Residence Permit; or
- Valid Refugee Identity Document.

# 2. Representative

#### Attach:

- Identity Card (both sides);
- Valid Passport;
- Valid Namibian Permanent Residence Permit; or
- Valid Refugee Identity Document.

### Attach:

- Court Order;
- Power of Attorney;Letter of Authority;
- Letter of Executorship/Administration; or
- Resolution / Extract of minutes of meeting signed by:
  - o Board of directors of Company;
  - Members of Close Corporation;
  - Partners of Partnership;
  - o Trustees of Trust; or
  - o Members of an Association / Entity.

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# 3. Legal Entities

#### 3.1 Companies:

### • Listed Companies (Namibian & Foreign):

#### Attach:

- Internet verification of the relevant Stock Exchange;
- Confirmation of listing from the Namibian Stock Exchange;
- Bloomberg / Reuters extract; or
- Annual Report.
- Any document indicating the operating address; and
- Resolution signed by all the members of the board of directors / Extract of minutes of the board of directors' meeting, providing authority
  to the representative(s).

#### Public Enterprise / State-Owned Enterprise / State owned company (Namibian & Foreign):

#### Attach:

- Defined as a "public enterprise" in the Namibian Public Enterprises Governance Act 2/2006;
- Listed as a "state-owned enterprise" in Schedule 1 of the Namibian Public Enterprises Governance Act 2/2006; or
- Defined as a "state-owned company"<sup>3</sup> in the Namibian Public Enterprises Governance Act 2/2006.
- · Any document indicating the operating address; and
- Resolution signed by all the members of the board of directors / Extract of minutes of the board of directors' meeting, providing authority to the representative(s).

#### Unlisted Companies:

#### Attach:

- Certificate of Incorporation (CM1/CM3); or
- Certificate of Name Change (CM9) [if applicable];
- Certificate to Commence Business (CM46);
   Memorandum of Association (CM2/CM4);
- Articles of Association (CM44);
- Income Tax Registration Certificate Receiver of Revenue;
- VAT Registration Certificate Receiver of Revenue 9 (if any);
- · Any document indicating the operating address;
- · Register of Directors, Auditors, Officers (CM29);
- · Register of Shareholders; and
- Resolution signed by all the members of the board of directors / Extract of minutes of board of directors' meeting, providing authority to the representative(s).

# • Beneficial Owner (Natural Person who owns / controls 20% or more, of the shares or voting rights in the company):

#### Attach:

- Identity Card (both sides);
- Valid Passport;
- Valid Namibian Permanent Residence Permit; or
- Valid Refugee Identity Document.

# 3.2 Close Corporation

# Attach:

- Founding Statement (CC1); or
- Amended Founding Statement (CC2) [if applicable];
- Certificate of Incorporation;
- Income Tax Registration Certificate Receiver of Revenue;
- VAT Registration Certificate Receiver of Revenue (if any);
- · Any document indicating the operating address; and
- Resolution signed by all the members / Extract of minutes of members' meeting, providing authority to the representative(s).

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• Beneficial Owner (*Natural Person* who owns / controls 20% or more, of the membership interest or voting rights in the close corporation):

#### Attach:

- Identity Card (both sides);
- Valid Passport;
- Valid Namibian Permanent Residence Permit; or
- Valid Refugee Identity Document.

#### 3.3 Partnership

#### Attach:

- Partnership Agreement;
- Registration Certificate (if any);
- · Document indicating the operating address; and
- Resolution signed by all the partners / Extract of minutes of partnership meeting, providing authority to the representative(s).
- Beneficial Owner (<u>Natural Person</u> who owns / controls 20% or more, of the partnership assets or voting rights in the partnership):

#### Attach:

- Identity Card (both sides);
- Valid Passport;
- Valid Namibian Permanent Residence Permit; or
- Valid Refugee Identity Document.

# 3.4 Inter Vivos Trust and Testamentary Trust

(Inter Vivos Trust also referred to as a Living Trust – is established while the founder, who sponsors this trust, is still alive. The Instrument in this instance is a Trust Deed. Testamentary Trust also referred to as a Will Trust – is established upon the death Or founder, who sponsors this trust. The Trust Instrument in this instance is a Last Will & Testament (alternatively a Trust De part of a Last Will & Testament).

#### Attach:

- Trust Deed (Inter Vivos Trust only); or
- Last Will & Testament (Testamentary Trust);
- · Registration Certificate (issued by Master of the High Court or similar authority in other country); and
- Resolution signed by all the trustees / Extract of minutes of trustee meeting, providing authority to the representative(s).
- Beneficial Owner (Natural Person who owns / controls 20% or more, of the trust assets or voting rights in the trust):

#### Attach:

- Identity Card (both sides);
- Valid Passport;
- Valid Namibian Permanent Residence Permit; or
- · Valid Refugee Identity Document.

# 3.5 Association / Other Entities (Namibian & Foreign)

#### Attach:

- Constitution / Founding Document;
- · Registration Certificate (if any);
- · Any document indicating the operating address; and
- Resolution signed by all the trustees / Extract of minutes of trustee meeting, providing authority to the representative(s).
- Beneficial Owner (<u>Natural Person</u> who owns / controls 20% or more, of the membership interest or voting rights in the association/entity):

#### Attach:

- Identity Card (both sides);
- Valid Passport;
- Valid Namibian Permanent Residence Permit; or
- Valid Refugee Identity Document.



# **Terms and Conditions**

These terms and conditions apply to your investment with us. It is your responsibility to make sure that you understand them. If there is anything that is not clear, please contact our Client Contact Centre at 061 294 7417 before you apply for the investment.

#### This Document should not be returned with your investment instruction form

#### Your contract with us

You contract with us is made up of:

- 1. The signed Application form
- 2. These terms and conditions
- 3. The Deed of the Scheme. We will send you a copy of the deed on request

In addition, the rates of fees and minimum investment amounts as set out on the MDD form an integral part of your agreement with us. The MDD also contains other important information that applies to your Investment.

#### 1. Agreement

By signing the Application form, you confirm that:

- 1. You have the authority and legal competence to enter into this transaction.
- 2. You confirm that you have received legal and financial advice where required.
- 3. You have read and understood the contents of this application form and annexures and agree to its terms and conditions.
- 4. You understand that the Deed applies to this investment.
- 5. The information you have given about your country of citizenship and country of tax residence is correct.
- The money you invest comes from a legitimate source. You agree to answer any questions on the source of money you use for this investment and give extra information, where necessary. (This is required by the Prevention of Organised Crime Act (No 29 of 2004).
- 7. You are aware of and consent to all costs and charges relating to this investment.
- 8. You understand that there is no guarantee with regards to the capital investment.
- 9. You are familiar with the content and you understand the relevant minimum disclosure documents.
- 10. You understand that it is your obligation to familiarise yourself with and accept the risks associated with this investment.
- 11. You accept full responsibility for informing Sanlam of any changes in your personal information (e.g. change of address, change of surname and contact details).

#### 2. About this investment

#### About unit trusts

Unit trusts are investments where your money is pooled with money of other investors to buy a collection of assets together. The collection of assets (known as a portfolio) could include shares, bonds, property and cash. The portfolio is divided into many equal units and each investor receives a number of units for the amount they invested. We have established a scheme whereby we can administer multiple portfolios or

funds, each having their own investment objective.

The Deed sets out the rules for how we manage the scheme and each fund. Unit trusts are generally medium to long term investments. Sanlam Namibia Trust Managers Limited is the authorised manager of the Scheme (including all funds under the Scheme).

The Sanlam Group is a full member of the Association of Savings and Investment South Africa.

We take full legal responsibility for co-branded portfolios, which are funds where we establish and administer the fund, while the management of the assets of the fund and the marketing of the fund is done by the fund manager.

We appoint fund managers to manage the investments of each fund in terms of a mandate which give them the authority to do so. The fund managers are authorised financial services providers in terms of the Financial Advisory and Intermediary Services Act, 2002. The details of the fund manager of a particular fund are set out on the MDD of that fund.

Standard Bank of Namibia is the appointed trustee of the Scheme in terms of the Deed. The trustee supervises our administration of the Scheme and also holds all the assets of the funds in safe custody.

#### You decide about the suitability of this investment for your needs

By investing in the Sanlam unit trusts, you confirm that:

- 1. You accept the risks associated with this investment.
- 2. We didn't give you any financial or investment advice about the investment.
- You have taken care to consider whether this investment is suitable for your own needs, personal investment objectives and financial situation.

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#### The importance of the minimum disclosure documents (fund fact sheets)

The minimum disclosure documents (MDDs) are documents that explain the nature and performance of the funds you invest in, as well as the applicable risk profile. They also set out the fees, charges and maximum commissions relevant to each fund. You can find the relevant minimum disclosure documents on our website at <a href="https://www.sanlam.com.na">www.sanlam.com.na</a> or you can call us on 061 294 7417.

By signing this Application Form, you declare that you understand the minimum disclosure documents that are relevant to the funds you choose.

#### Your investment can go up or down

- 1. The value of units (known as participatory interests) may go up or down.
- 2. Past performance is not necessarily an indication of future performance.
- 3. The capital value and investment returns of your portfolio may go up or down. We do not provide any guarantees about the capital or the returns of a portfolio.
- 4. Portfolios that invest in international investments or investments in foreign securities may carry extra risks and there may be limited market information.

#### How we calculate the unit prices

- 1. We calculate unit trust prices on a net-asset value basis as set out in the Deed. (The net-asset value is the total value of all assets in the portfolio, including any income that has accrued, minus any allowable deductions from the portfolio, divided by the number of units in the portfolio.) We calculate the price daily and every buy and sell of units will take place at the price that was calculated for that day ("the ruling price").
- 2. Unit trusts are traded at ruling prices using forward pricing. (Forward pricing means that the price used for buy and sell orders of units is the next net-asset value or forward price. That means that the unit price that will be used for a transaction is not known at the time that the instruction is given.).
- 3. The price of units may go up or down according to the value of the underlying assets in the relevant portfolio. This excludes the money-market funds.
- 4. For money market funds, the price of each unit is aimed at a constant value. This means that all returns are provided in the form of a distribution and that a change in the capital value will be an exception and only due to abnormal losses.

#### About managing the fund

- 1. We may borrow money in an amount up to 10% of the portfolio's market value, but only when assets cannot be realised to repurchase or cancel participatory interests.
- 2. We are allowed to lend the securities of a fund to other parties subject to the requirements of the Deed. This is called scrip lending and is a common practice in financial markets where a party borrows a security that it does not have at a particular point in time for a particular purpose. The party lending the security (which will be us in this instance) earns a lending fee. We will only allow a fund manager to lend securities of a fund if the fund manager can earn an income for the fund without unduly increasing the risk of the fund by doing so. We are not allowed to borrow securities.
- We have the right to close any portfolios for new investors at any time to manage them more efficiently in accordance with their mandates.

#### About income payments

We distribute all the net income and dividends earned on the underlying investments of a fund to investors. Each investor is entitled to a distribution proportionate to the amount of units they hold in the fund. You can choose to receive your distribution as a cash payment or we can reinvest it on your behalf. If you choose reinvestment, we will purchase more units for you. The reinvestment amounts will have the same value as you would have received had you chosen a cash payment.

Funds can distribute on a monthly, quarterly or bi-annual basis as per the supplemental deed of that fund. You can check the distribution frequency of the funds you have chosen on the MDD. You will receive your distribution payment or reinvestment [within a month] of the date on which the distribution was calculated and declared.

We will pay income payments to your bank account only if the investment transaction (for example, debit orders or deposits) that was used to buy units has been cleared by the bank by the income payment date. If the investment transaction has not cleared, we will reinvest income payments.

#### You can make changes to your investment

You can make changes to your investment as your personal circumstances change. You can change your fund choices, sell—some or all of your units, and make extra payments into your investment. As changes to your investment could impact your original investment goals, please speak to your financial adviser or broker.

More information about this investment, including brochures, application forms and annual or quarterly reports are available. Please contact our Client Contact Centre.

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#### 3. Giving us instructions

#### Who can give instructions

We can only accept instructions from and give information to the following people:

- the investor. This is the person who is registered with us as the investor, even if the payer is someone else. We will register the person whose name is completed as the investor on the signed application form as the investor. If the investor is a child, we will give information to the child's parent(s) or guardian(s).
- the authorised signatory (in the case of an investor that is not an individual).
- your duly appointed agent (as per an acceptable power of attorney, to be provided to us)
- another authorised person (such as a curator, executor of a deceased estate or the trustee/liquidator of an insolvent person)
- the appointed financial adviser (if applicable)
- · Any regulatory bodies, as required by law

#### A note on accounts for minors

A child under the age of 21 is a minor in Namibian law which means that they do not have full capacity to conclude transactions. A minor must therefore be represented by one of their parents or guardians in all matters with us.

A child may have one or more than one guardian in which case both guardians have equal rights and responsibilities in respect of the child's account with us. We will only act on instructions from a parent/guardian if they provide us with the necessary documentation required by FIA (Financial Intelligence Act).

If you are not the minor investor's parent or guardian but wish to open an account on their behalf and/or contribute to their investment, you need to ensure that the account is opened by a parent or guardian.

Once a child turns 21 years old, the child will attain full capacity and the parent(s)/guardian(s) will no longer have any rights to the account.

The investor (after 21 years of age) can then deal with their account as they deem fit and we are under an obligation to identify and verify their information under FIA. We will request assistance from the parent/guardian that opened the account or who had authority until the investor's 21<sup>st</sup> birthday to act on the account to ensure that the investor is given control to their account.

#### Make sure instructions are clear and complete

An instruction must be **complete**. To be complete, you must:

- 1. Use the correct form for the transaction. (Forms can be obtained from www.sanlam.com.na)
- 2. Complete the form and sign wherever relevant.
- 3. Check that the instructions are clear.
- Attach any supporting documents we ask for.

Once we have received the complete instruction, we can process it. Processing does not mean finalising a transaction but rather going through all the steps required to give effect to it. This may take a few hours or a few days depending on the type of transaction. If an instruction is not complete, processing will be delayed.

#### The price of units for the transaction

We price your transaction using the ruling price of the fund for the day the transaction is processed. If we receive your complete instruction before the cut-off time, the transaction will be processed at the price calculated that day. If we receive your complete instruction after the cut-off time, your instruction will stand over to the next day and you will receive the next day's price. The day on which we receive all of the required information that will make your instruction complete will be the day on which your instruction is regarded as complete. Any loss caused by a delay in processing due to incomplete information will be for your account.

### Check the cut-off times

There are cut-off times for giving us instructions to perform transactions for you. These are:

- 13:00 for money market funds and
- 15:00 for all other funds.

#### Check the applicable minimum investment amounts.

Minimum amounts apply for certain instructions or funds. These minimum amounts are set out on the MDD and/or our website from time to time. You also have to maintain a prescribed minimum balance in your investment account. We will publish this minimum amount on our website.

You undertake that you will periodically increase your contributions to keep up with the minimums. You will also ensure that your account balance remains within these minimums. You will ensure that your balances do not fall below the minimums due to a switch or a disinvestment. We reserve the right to require you to switch or disinvest your entire holding in a fund or the balance of your account if the balance remaining would fall below the prescribed minimums.

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#### When you won't receive interest

We don't pay interest in any of the following circumstances:

- money is deposited for investment in a fund after the cut-off time
- money is deposited on a non-business day (that is, public holidays, Saturdays and Sundays). If a debit order collection date falls
- on a non-business day, we will collect it on next business day.
- · the deposit is made to the wrong account
- the instruction is not complete (see above for complete instructions).

#### Ring-fencing large withdrawals

We have the right to ring-fence when we receive sell orders from investors that are more than a defined threshold (Notice 573 of CISCA applies). A large withdrawal from the fund may result in the fund manager having to sell some of the underlying investments of the fund to come up with the cash needed to settle the sell order of the investors. Ring-fencing means—separating assets and delaying the sale of units. We do this so that we are not forced to sell the underlying investments at a—price that could have a negative impact on other investors. If your sell instruction is affected by such a ring-fencing, we will—contact you to discuss the process.

#### You may not trade your units in a manner prejudicial to other investors

Certain practices may have a prejudicial effect on other investors in a fund. We may monitor your account for patterns of trading and transaction sizes for practices such as market timing, which is an arbitrage method where an investor systematically purchases and sells units within a short time period taking advantage of imperfections in the determination of the net asset value of funds. These practices are not acceptable as it affects the performance of the funds through an increase in costs or a dilution of profits caused by the increase in trading.

We therefore expressly reserve our rights to reject instructions for switches from an investor where we have reason to believe that the investor is engaging in such practices so as to ensure that we can take the necessary steps to protect the other investors in the funds.

#### 4. About your payments received

#### You declare the money you invest is from a legitimate source

You declare that the money you invest comes from a legitimate source. You agree to answer any questions on the source of money you use for this investment and give extra information, where necessary.

#### We can collect your money by debit order

If we are unable to collect your monthly debit order for any reason, we will reverse the units we bought for that transaction at no cost to you. However, you will be responsible for any bank charges we incur as a result. We will debit your account with the units allocated to you.

If your debit order does not go through on three consecutive occasions, we will automatically cancel the debit order. This means that you will have to complete a new debit order instruction form to reinstate the debit order.

#### 5. About fees and costs

#### Fees

The following fees apply to this investment. By signing this Application Form, you agree to these fees and confirm that you understand how they impact the value of your investment.

• Financial adviser initial fee (payable to your adviser):

The initial fee is payable upfront. This is deducted from any amount we receive and the net amount is invested in the fund.

• Annual management fees (payable to us):

The annual management fees for each fund you invest in are set out in the relevant minimum disclosure documents. It is calculated every day and deducted from the fund itself in accordance with CISCA. An annual management fee can have a fixed component (which means that it is charged as a percentage of the fund's value) and a performance-based component. The minimum disclosure document of the fund will set out whether performance fees are charged, and if so, how it is calculated and at what rates.

#### Costs carried by the fund

Apart from the annual management fees, the following costs are deducted from the fund in accordance with CISCA.

Any charge payable when buying or selling assets of the portfolio such as :

- brokerage (what brokers on the stock exchange earn for buying and selling securities)
- o securities transfer tax (STT)
- o value added tax (VAT)
- auditor's fees
- bank charges
- trustee and custodian fees
- any other levies and taxes

The costs are thus shared equally by all investors in proportion to the number of units they own. The deduction of the costs decreases the net asset value of the fund. Although you do not pay for the above costs directly like you do with fees, it still impacts the value of your investment.

#### **Taxes**

The taxes payable in relation to the underlying investments of a fund may impact the value of your investment and are included in the costs of the fund. (TER - Total Expense Ratio and EAC -Effective Annual Costs - EAC).

#### 6. About unclaimed assets

An unclaimed asset is any unit trust investment where there have been no transactions for ten years. In the case of a deceased estate it is where more than three years have passed since we have received the notice of death. Our policy is to continue reinvesting all income distributions until the unit trust is sold, regardless of the time frame.

According to ASISA's Unclaimed Assets standard, we follow a process of tracing investors or beneficiaries on any unclaimed assets. We can recover reasonable administrative costs from the value of the portfolio, which will reduce the investment value.

We stop tracing when the investment value goes below N\$1000 or when the costs of tracing exceed the benefit of tracing. More information on the ASISA Standard on Unclaimed Assets and the processes is available on www.asisa.org.za or from our Client Contact Centre on 061 294 7417.

To prevent your investment becoming an unclaimed asset, it is your responsibility to inform us of any changes in your personal information.

#### 7. Using and sharing your personal information

#### The Sanlam Privacy Statement

Your privacy is important. We will use personal information about you, your beneficiaries and dependants only in line with Sanlam Privacy Statement.

You consent to the processing of your personal information

You consent to the collection and processing of your personal information. If the investor is a minor child, you warrant that you are the competent person to consent on behalf of such child.

We collect personal information about you to offer you the best service and to comply with applicable law. You will either provide the information to us directly (for example in the Application Form) or we may collect the information from other sources.

If you do not consent to us using your personal information, this may cause delays resulting in certain of instructions not being implemented.

#### What we use your personal information for

We use your personal information to communicate with you, to provide you with services and for other purposes which include administrative, operational, audit, marketing, research, legal, regulatory compliance and record keeping purposes.

We keep relevant documents for a period of five years or more after our business relationship has ended, as required by the law. If you consent to us retaining your personal information for periods of longer than five years, we will restrict access to your information. It will only be processed for storage or for purposes of proof (with your consent).

You also expressly consent to the processing of your personal information by way of the cross-border flow of information, if required. This will occur where personal information has to be sent to service providers outside of the Republic of Namibia for storage or further processing on our behalf. We will not send your information to another country that does not have similar information protection legislation in place, unless required by contract or if it is in your interest.

#### You give us permission to share your personal information in certain circumstances

We will not share your personal information outside of the Sanlam Group, its associated groups or agents, without your consent as given on the Application Form.

In order to provide you with an effective service, we may be required to share your information with our administrators or agents who perform certain support or administrative services for us (e.g. mail houses who post your statements on our behalf), members of the Sanlam Group, your financial adviser or broker, as well as with any regulatory bodies as the law requires. We may share your information with foreign regulatory bodies if required.

We may also share your personal information with a third party:

- in order to comply with any obligation imposed on us by law;
- to protect your or our legitimate interests;
- in the event that we transfer our business or outsource our business processes.

Your consent includes the processing of your personal information for possible marketing or cross-selling purposes within the Group, if you have indicated your consent in this regard on the Application Form.

#### Protecting your personal information

We will take all reasonable steps necessary to secure the integrity of any personal information which we hold about you and to safeguard it against unauthorized access. We will keep your information confidential and secure. You understand that we cannot guarantee the security of information that you send to us by electronic means and you do so at your own risk.

#### You have rights in respect of your personal information

You have the right to know what information is being kept, how it is used and when we will disclose the information. You have the right to correct your details and to update your information from time to time. You have the right to, in writing, withdraw your consent given to us to process your personal information. This cannot operate retroactively and will not affect disclosures of your information already made.

also understand that this may not necessarily mean that we will stop the processing of all your personal information as we may have legal grounds or justification to continue processing your personal information. It may also lead to us not being able to render services to you

any longer.

#### Tell us about any changes to your personal information

It is your responsibility to tell us about changes to your name, address, contact details and banking details. An Investor Details Update form is available from <a href="https://www.sanlam.com.na">www.sanlam.com.na</a>.

#### 8. Our conflict of interest policy

We manage report and disclose all actual and potential conflicts of Interest in line with the <u>Managers Conflicts of Interest and Outsourcing Policy</u>. You can ask us for a copy or find it at <u>www.sanlamunittrusts.co.za</u>.

#### 9. Complaints

We aim to give you outstanding client service, but sometimes things go wrong. If you are dissatisfied with our service, or any of our products have disappointed you, we would like to hear about it. Please get in touch:

- Phone: 061 294 7417
- Email: collective@sanlam.com.na
- Complete a complaint form online at http://www.sanlam.com.na
- · Visit your nearest Sanlam office.

#### **Disclaimer**

Sanlam Namibia is part of the Sanlam Group. The Sanlam Group is a member of ASISA. Collective investment schemes, such as unit trusts, are generally medium to long- term investments. Please note that past performances are not necessarily an accurate determination of future performances and that the value of investments / units / unit trusts, may go down as well as up. A statement of fees and levies is available from the Management Company. Additional information of the proposed investment, including brochures, application forms and annual or quarterly reports, can be obtained from the Manager, free of charge. Maximum commissions are available from the manager / scheme. The Trust Manager is registered and approved in Collective Investment Schemes in Securities. Collective investments are traded at ruling prices. Collective investments are calculated on a net asset value basis, which is the total market value of all assets in the portfolio including any income accruals and less any deductible expenses such as audit fees, brokerage and service fees (e.g. bank charges, trustee fees and RSC levies). Actual investment performance of the portfolio and the investor will differ depending on the initial fees applicable, the actual investment date and the date of reinvestment of income as well, as dividend withholding tax. Forward pricing is used. The Manager does not provide any guarantee either with respect to the capital or the return of a portfolio. The performance of the portfolio depends on the underlying assets and variable market factors. Performance is based on NAV to NAV calculations with income reinvestments done on the ex-div date. Lump sum investment performances are quoted. The portfolio may invest in other unit trust portfolios which levy their own fees, and may result is a higher fee structure for our portfolio. All the portfolio options presented are approved collective investment schemes. International investments or investments in foreign securities could be accompanied by additional risks such as poten